



RETURN FORM

We're so sorry this didn't work out for you!

Items can only be returned for a refund or a virtual gift card which can be used online or in-store. If you need to exchange for another size or alternative items, please place a new order online and return the original item/s using this form.

Today's date: \_\_\_\_\_ Name of the person who purchased the item/s: \_\_\_\_\_

Order #: \_\_\_\_\_ Email address: \_\_\_\_\_ Phone #: \_\_\_\_\_

I AM RETURNING THESE ITEMS:

Table with 5 columns: Qty, Item, Size, Reason\*, Price

\*Please indicate your return reason in the column above:

- 1. Need different size or style 2. Changed mind 3. Arrived damaged 4. Not as expected 5. Gift exchange 6. Other \_\_\_\_\_

I am planning on re-ordering the size or style I need.

How would you like us to handle your return?

- Refund to original form of payment OR Store credit in the form of a virtual gift card (good online or in-store)

For a virtual gift card, please enter your email so we can send you a unique code. (Please allow 5-7 business days.)

Email: \_\_\_\_\_

Please include this completed form along with the merchandise and your original invoice and mail your return within 10 days of receipt to the address below. Please note that we are not liable for lost returns. It is your responsibility to insure the package and to receive and save tracking information. Your return will be processed within 5-7 business days of receiving the package, and you'll be notified by email.

SHIP YOUR RETURN TO:

Catbird Website Returns
141 Flushing Avenue
Building 77, Suite 903
Brooklyn, NY 11205

Please email us at customerservice@catbirdnyc.com or call 718-599-2340 Mon-Fri, 10am-5pm EST with any questions. We are here to help!